



Privacy policy

Get Ahead Physiotherapy Ltd (“We”) are committed to protecting and respecting your privacy.

This document sets out how we’ll use the personal data that you give us. Your personal data is information which can be used to identify you. The data controller is Kerry Richardson at Get Ahead Physiotherapy Ltd.

Information we may collect from you

We do not collect data from you from our website. We may collect and process the following data about you:

- Information that you provide by filling in our forms. The information you give us may include your name, address, e-mail address, phone number, date of birth, social history, personal medical information.

Where we store your personal data

The data that you give us may be shared with and stored by physiotherapists and administrative staff working with us. By submitting your personal data, you consent to this sharing, storing or processing. Get Ahead Physiotherapy Ltd will take all reasonable steps to ensure that your data is secure.

All information you provide to us is password-protected, stored on secure servers and shared using encryption.

Uses made of the information

We use information held about you as necessary to perform our obligations arising from any contracts entered into between you and us and to notify you about changes to our service.

Disclosure of your information

We may share your personal information to any member of our physiotherapist and administrative team. Your information will be used in your legitimate interests and with your consent.

We do not share data with other professionals or organisations unless we have your specific consent or the law permits us to do so. We do not sell individual information. We will share it only with our authorised Data Processors, who must act at all times on our instructions as the Data Controller under the The General Data Protection Regulation (GDPR) 2018. Before you submit any information, we will notify you as to why we are asking for specific information and it is up to you whether you provide it.

We may disclose your personal information to third parties:

- In the event that we restructure or sell our business or its assets or have a merger or reorganisation, in which case we may disclose your personal data to the prospective buyer of such business or assets. This would not happen without your prior consent.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply other agreements; or to protect the rights, property, or safety of Get Ahead Physiotherapy Ltd, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Retention of your data

We'll retain your personal data as long as necessary to deal with your care, and in accordance with legal and regulatory requirements.

Your rights

You have the right to be informed about our processing of your personal data and to access information held about you. You can ask us not to process your personal data or have it erased from our systems. We will inform you (before collecting your data) if we are required to disclose your information to any third party. You can exercise your right to prevent us storing or processing your personal data at any time by emailing us on Kerry@getaheadphysio.co.uk. The consequence might be that we can't do certain things for you.

Our site may, from time to time, contain links to third-party websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Changes to our Privacy Policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and you can email us on Kerry@getaheadphysio.co.uk